#### **Droit Health**

Primary care delivery innovation through retail points / kirana shops



"The world needs a global health guardian, a custodian of values, a protector and defender of health, including the right to health."

- Dr Margaret Chan, Director-General, WHO

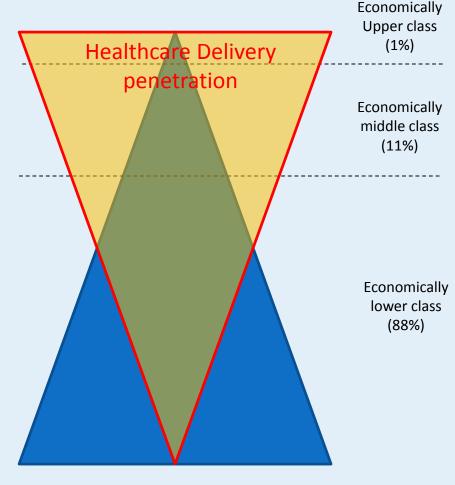
We believe health is a right of the citizens of the nation and that is droit health, right to health

#### Why is healthcare lagging in India?

Accessibility and Affordability

Weak primary healthcare infrastructure

- Unmet demand causes increased load on tertiary healthcare
- Lack of a patient centered process for health management
- Healthcare facilities provide cure without health education
- India at epidemiological transition
  - Increased burden of both communicable and noncommunicable diseases
- Ever increasing cost of healthcare in India\*



Inverse relationship between economic distribution and healthcare delivery penetration and affordability

#### **Our Solution:**

Health Clinic in Kirana Store :Widespread



% of profits

Microentrepreunership & Microfinance Platform

Increased buying capacity

Health
Fund &
Insurance

## Our Solution: Building an entire ecosystem in context of Indian Healthcare

#### **Other Contexts:**

- Demographic Transition More elderly
- Epidemiologic Transition-More NCD
- Ever increasing cost of healthcare
- Lack of standardisation
- Lack of doctors and maldistribution

#### **Our Solution:**

Technology enabled healthcare deliver y through retail retail points addressing inaccessibility and unaffordability

Digitizing financial transactions at retail points by incentivising through, health funds, micro finance and micro insurance

### droit health center





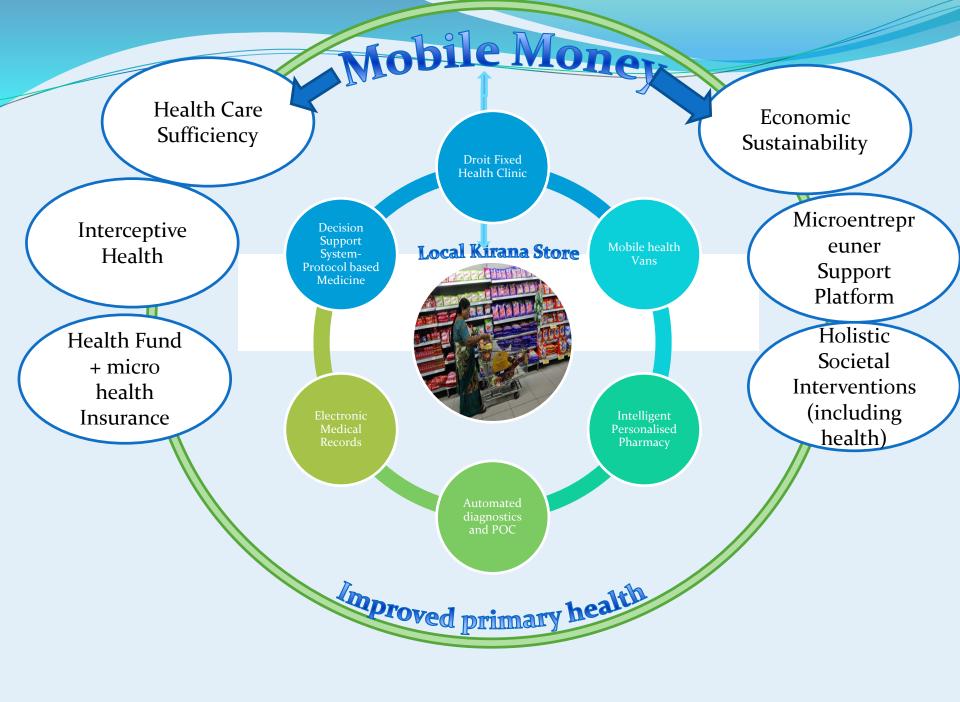














#### Droit fixed Health Clinic

- Few experimental retail models with self service automated kiosks is been tried Walmart and Target.
- Retail points based healthcare is a right model for India because India is the land of Kiranas (80%): The right Opportunity 'and environment to make it work now especially with the mobile banking and digital wallet support for Kirana shops.
  - Need –Primary Healthcare is still largely unaffordable, inaccessible, of poor quality, unacceptable, resource constrained
  - Opportunity Technological advancement, Increased awareness, increased buying capacity, IT and mobile penetration, changing demographic profile (more aged populace), changing disease profile(epidemic of NCDs) which needs chronic management



#### Droit fixed Health Clinic

Health Kiosk



Protocol Based Approach for disease management

Clinical decision support system aided by telemedicine+



Point of care Diagnostics and referral Lab Support

Primary Physician/ Ayush Doctor / Nurse practitioner



Holistic health

Interceptive health

Interventional healthcare



Referral

Tertiary Care Referral

> Back Referral



#### Aadhar based Electronic Medical Records

- •Health Planning
- •Health Monitoring
- •Epidemiologic studies

Electronic Medical Records

- •No Loss of data
- •Cross referrals
- •Integrated Records

- •Increased use of mobile money
- •For positive health behaviours
- •Referral



Loyalty **Points** 

- Helps in tracking credit history
- Tracks customer preferences/ spends

money

Transactions

ID for

mobile



### Retail Healthcare: Supported by Droit mobile health van

Droit Fixed Health Clinic

Comprehensive Reach of Primary Care



Droit Mobile Health Clinic

- •Helps in reaching working population who cannot find time to go to clinic
- •Reaches elderly immobile patients
- Marketing the retail healthcare idea



Health financing savings and insurance

Average monthly spend per family of four is Rs 3000

Average Profit for a kirana store owner is 10-20%

All transactions paid by Mobile money

5% of the profits automatically goes towards financing savings and insurance

Can facilitate Increased profits by

- Optimising sourcing
- •Connect with larger customerbase
- •Online Ordering for other goods

Can facilitate contribution by mobile money partner

- •Loyalty
- •Referral
- •Health finance



## Droitpharmacy- Intelligent Personalised Pharmacy



Integrate all prescriptions of a patient (Especially NCD and elderly patients)

Automated alerts for drug interactions

Automated alerts for drug overdosages



Cost Optimisisation with generic assured quality drugs

Cost reduction by bulk procurements

Individualised organisation and delivery (Pillpack) kind of service for a fee



# Sociodroit: Micro-entrepreunership and Micro-finance platform supported by droit center or kirana store as distribution center and service center



Helps identify the right recipients

Handholds entrepreneurs by skilling

Helps getting microfinance rs 5000 to rs 25000



Allows a wider platform for idea sharing and sourcing funds http://sociodroit.com/

Some of them will work in health sector to promote droit health model

Overall Societal gain



### Mobile Money and Local Kirana Store: The

#### backbone of the initiative





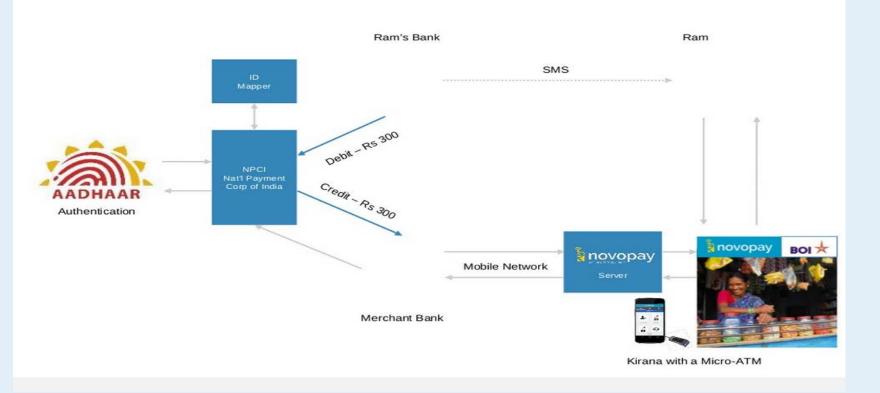




### Mobile Money and Local Kirana Store: The backbone of the initiative

#### **The Solution**





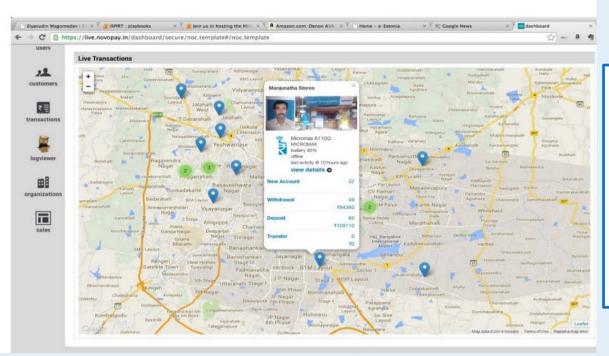


#### Mobile Money and Local Kirana Store: The

#### backbone of the initiative

Existing and expanding number of units

#### **Novopay Retail Outlets - Bangalore**



Novopay has 85000 merchants and many Kirana retail points

Vodafone mPesa has 3 million customer base





# Other Unique features of Droit Health Care

- Scalable Model
  - Easy to scale up once all the metrics are worked out
- Can add features in a modular fashion
  - Geriatric health package
  - NCD prevention
  - Wellness products





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