



Role of actuaries in Microinsurance

The actuarial profession's perspective

Nigel Bowman Chair of IAA Microinsurance Working Group November 2017

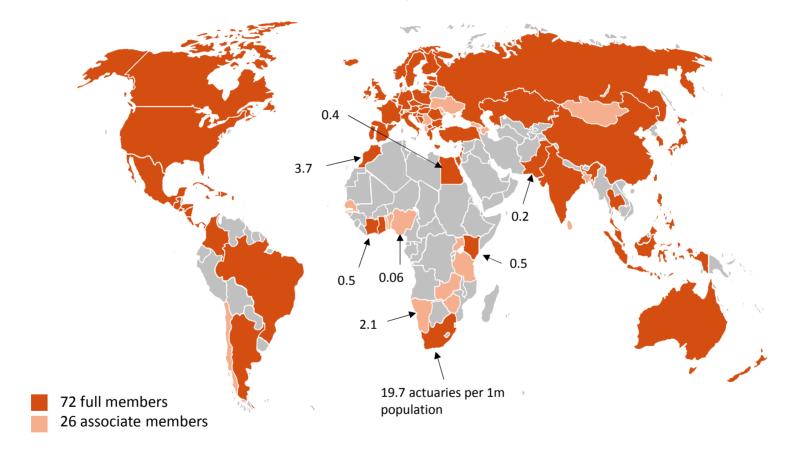
What, actuaries in microinsurance?

- General acceptance that actuarial skills can add value
- Question is rather "to what extent?"
 - What functions should be performed by people with actuarial skills?
 - What actuarial skills are required?
- What the IAA is doing
 - Joint project with IAIS: proportional actuarial services in inclusive insurance
 - Significant interest and support from IAA leadership
 - Profession is conscious not to create unnecessary barriers
 - Very limited supply of actuarial skills
 - Relatively high cost





State of the actuarial profession







Joint IAIS-IAA project

IAA Paper

Proportionate actuarial approaches to inclusive insurance markets

Product risks

Provider risks

IAIS Paper

Proportionate prudential approaches to inclusive insurance markets

Supervisory capability

Maturity of consumer market

Level of actuarial capability



Business and actuarial focus to address customer needs







Supervisory and market focus to address customer needs





Development of inclusive insurance markets

Current Markets

- Inclusive insurance markets have demand and supply side challenges
- Supply of actuarial skills may be limited or non-existent in some markets
- Regulatory framework and supervisory capacity may be limited in some markets
- Inclusive insurance product are being developed currently in any case

Developing Guidance

- IAIS developing approaches to apply proportionate prudential requirements
- IAA developing approaches to determine proportionate actuarial involvement

Capacity Building

- Capacity building and education strategies to increase supply of providers of actuarial services
- Capacity building in supervisors
- Capacity building in insurance providers

MEMBER OX
Micro
Insurance
Petwork

ORANCE NE

Path to maturity

- Develop self-sustaining actuarial professions in inclusive insurance markets
- Develop self-sustaining insurance industry insurance providers and supervisors - in inclusive insurance markets



IAA Paper - purpose and audience

- What the purpose of the paper?
 - It is a tool for users to determine, in an inclusive insurance market:
 - 1. when <u>actuarial services</u> or advice are needed?
 - 2. what <u>actuarial skills</u> are needed to perform those actuarial services or give that actuarial advice?

Target audience

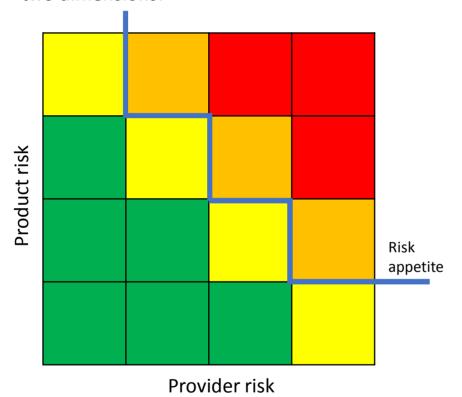
- Persons with actuarial skills, providers of actuarial services and the actuarial profession;
- insurance providers, both formal and informal;
- insurance and financial services supervisors and policymakers; and
- the wider insurance and financial services industry, for example, distribution channels, services providers and non-government organisations.





IAA paper – conceptual approach

Extent of actuarial involvement depends on two dimensions:



Greater risk implies greater actuarial involvement

BUT: need to consider underlying causes of risk

Some speak to narrow, technical actuarial skills (e.g. variable experience outcomes, lack of historic data)

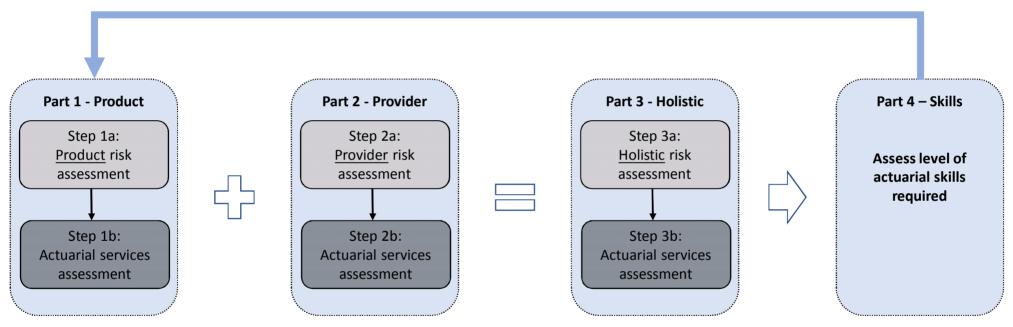
Others speak to wider operational skills





IAA Paper – assessment process

Repeat until holistic assessment is reasonable and acceptable given risk appetite





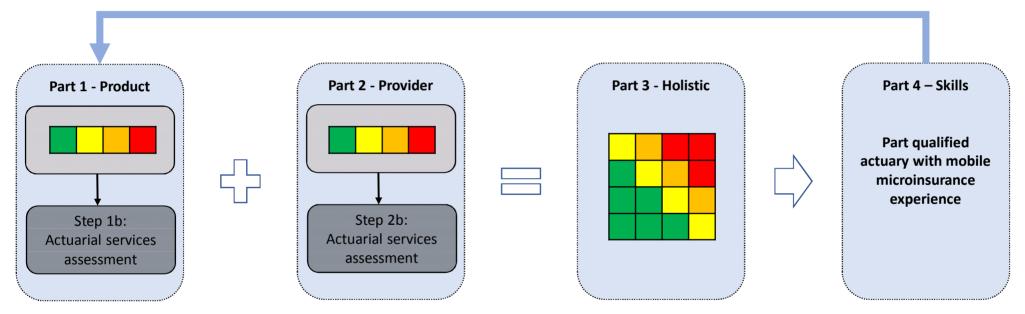
reflects risk and actuarial services assessment and other key factors





IAA Paper – example assessment

Repeat until holistic assessment is reasonable and acceptable given risk appetite





Acquire services of a technical services provider with in-house actuarial skills





IAA Paper - summary

- Tool provides structured method of assessing business risk (product and provider)
 - Make changes to product or operationally to fall within pre-defined risk tolerance
- Provides common language for stakeholders (industry and supervisors)
- Helps determine proportional actuarial involvement
 - When are actuarial skills required
 - What actuarial skills are required (technical vs. experience)







What next?

1

Aim to publish papers and tool mid-2018

2

Test drive tool with real life examples

- The use test
- Any volunteers?

3

Time to consider capacity building







Thank you!

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