

# MULTIPLE VALUE CHAIN BUNDLING FOR CUSTOMER OUTREACH AGRI-INSURANCE

#### SYED MOINUDDIN AHMED

Additional Managing Director & Company Secretary
Green Delta Insurance Company

### #15thIMC

Inclusive Insurance for Emerging Markets Coping with Climate Risk 5–7 Nov 2019, Dhaka, Bangladesh



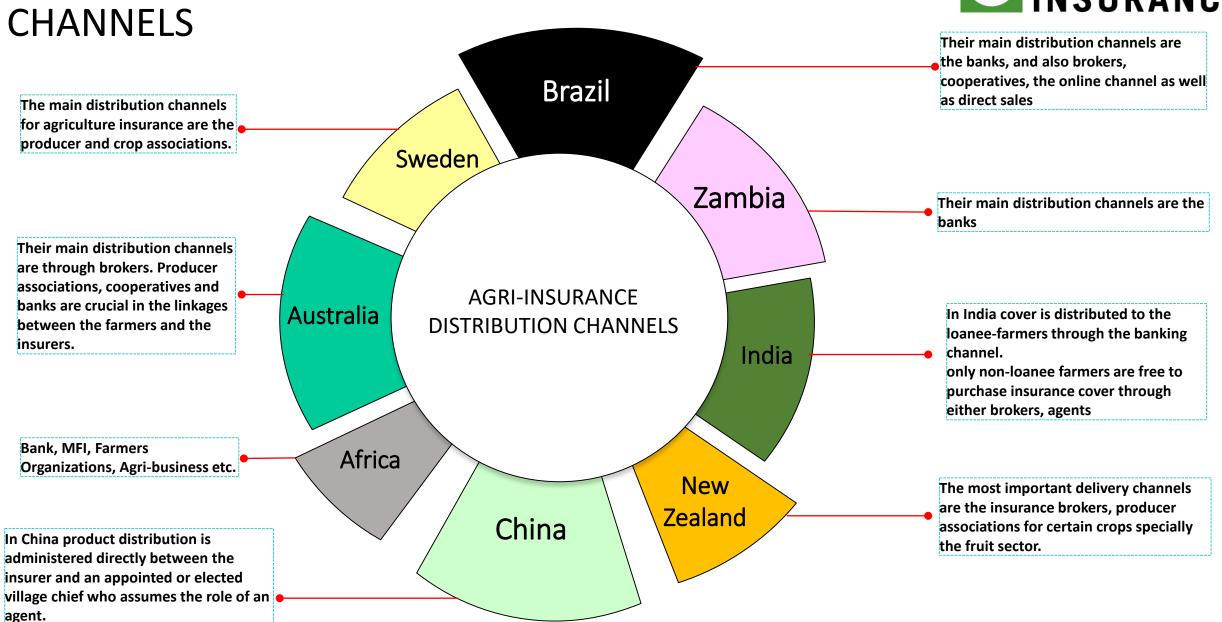






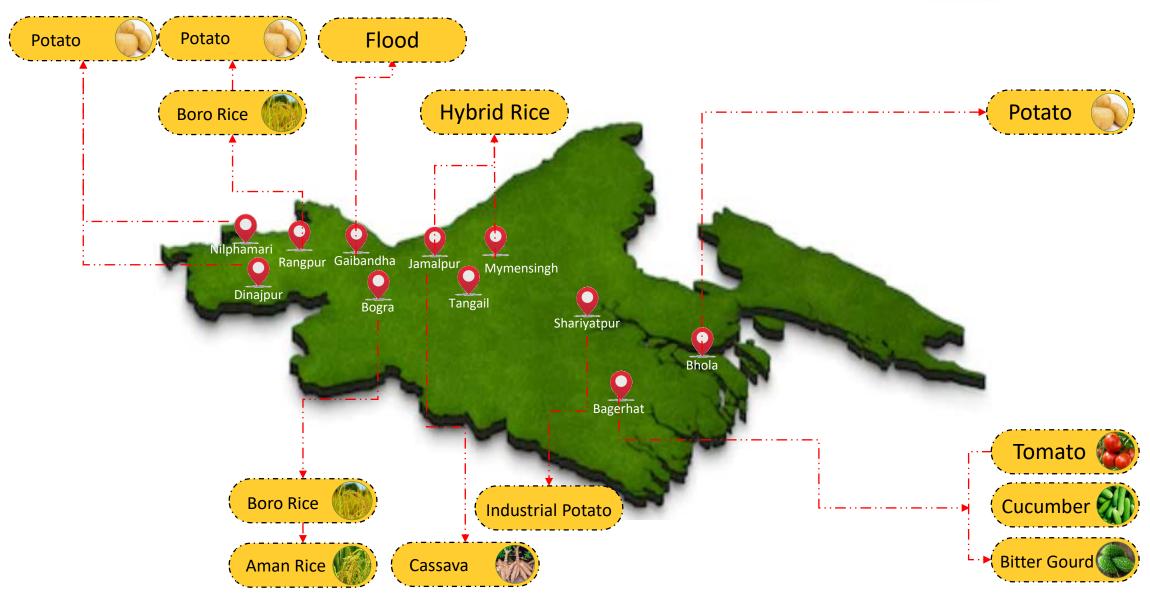
### GLOBAL TREND OF AGRI-INSURANCE DISTRIBUTION





# LOCATION TAPPED





# Dashboard OF Agriculture Insurance



Reached **24,000 Households** through

policy and field activities, **10,000 Households** through **AV** 

Covering 140,548 Acre Land

**4 SDGs** (No poverty, Zero Hunger, Industry Innovation and Infrastructure & Partnership for goals)

From 2015 to 2019 (Till October)



PREMIUM USD 0.086 Million

**SUM INSURED USD 3.23 Million** 

Total Policy Issued: 27

Perils Covered: 8, Crops Covered: 9

From 2015 to 2019 (Till October)





Field Activity Highlights					
79	Yard Meetings				
36	FGDs				
7	Awareness & Claim Payment Program				
3	Workshops				





Claims

5,025 Farmers

**Crops** Tomato, Boro Rice, Aman Rice

**Excess & Unseasonal Rainfall,** 

Drought, Cold Wave

Locations

**Perils** 

Chitalmari, Dinajpur, Bogura



**227** FGDs, Yard Meetings, workshops and Awareness Programs reaching 6,176 Farmers



**10** Workshops & Trainings for Stakeholders including Farmers

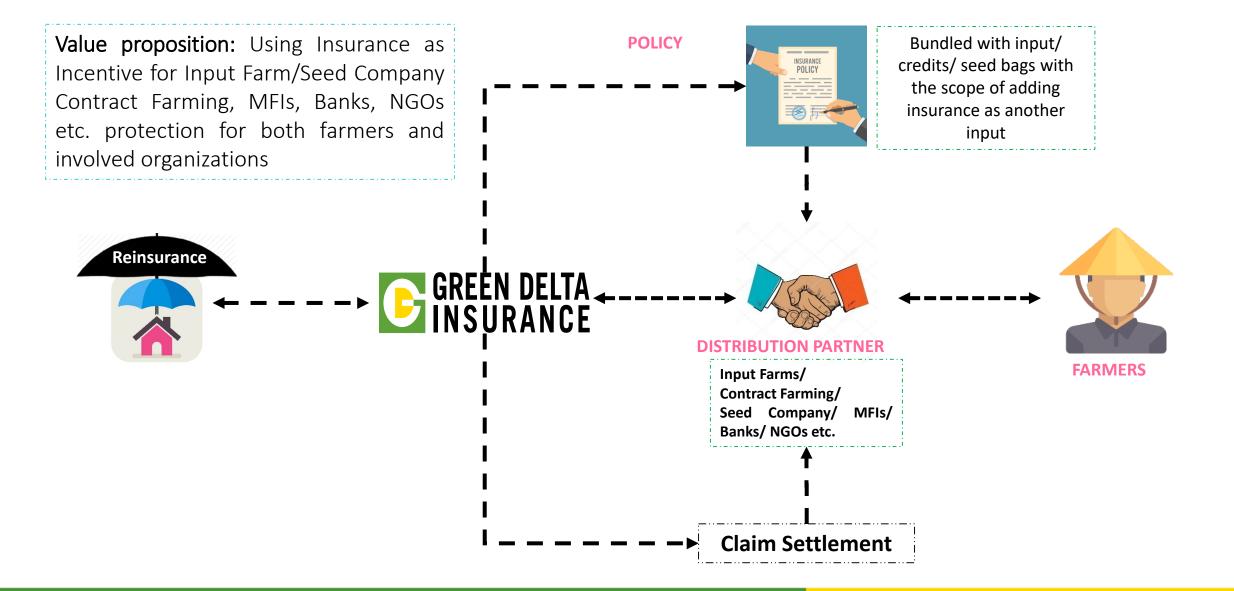


More than **0.7 Million** SMSs sent and Toll Free Call Center

Know more about our work visit: <u>Green Delta</u>
Weather Index Based Agriculture Insurance

# GENERIC BUSINESS MODEL- AGRI INSURANCE





# HOW TO REACH FARMERS





To collect farmer's information and cultivation information



#### Yard Meeting:

To aware farmers about agriculture insurance



#### **Farmers Reached**

Reached farmers by insurance policy





#### **Awareness**

To aware farmers about agriculture insurance.





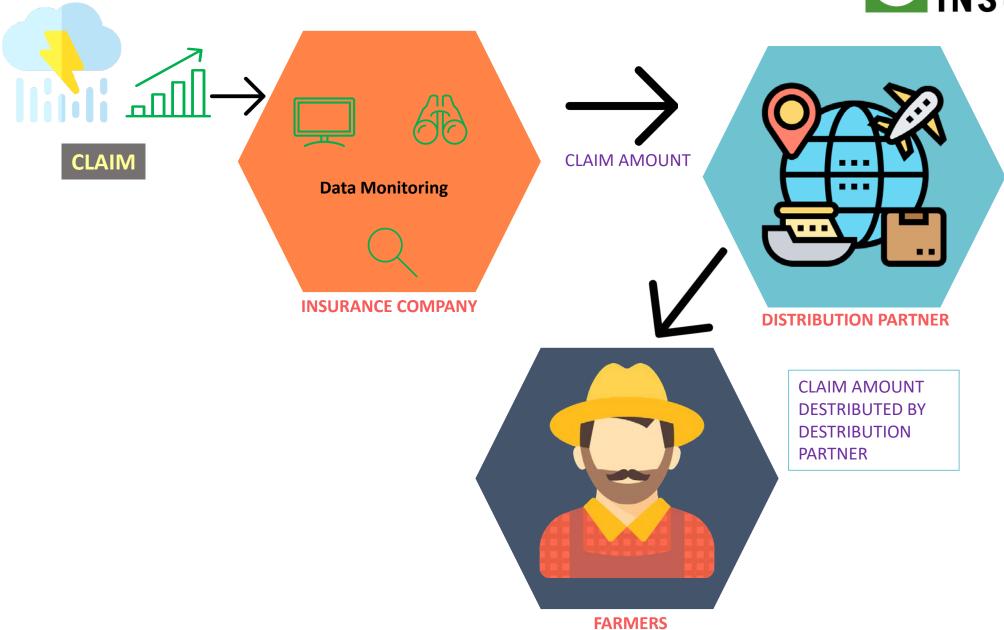
Policy Coverage to insure farmers

**Activities Conducted By** 



# SIMPLE CLAIM PROCESS

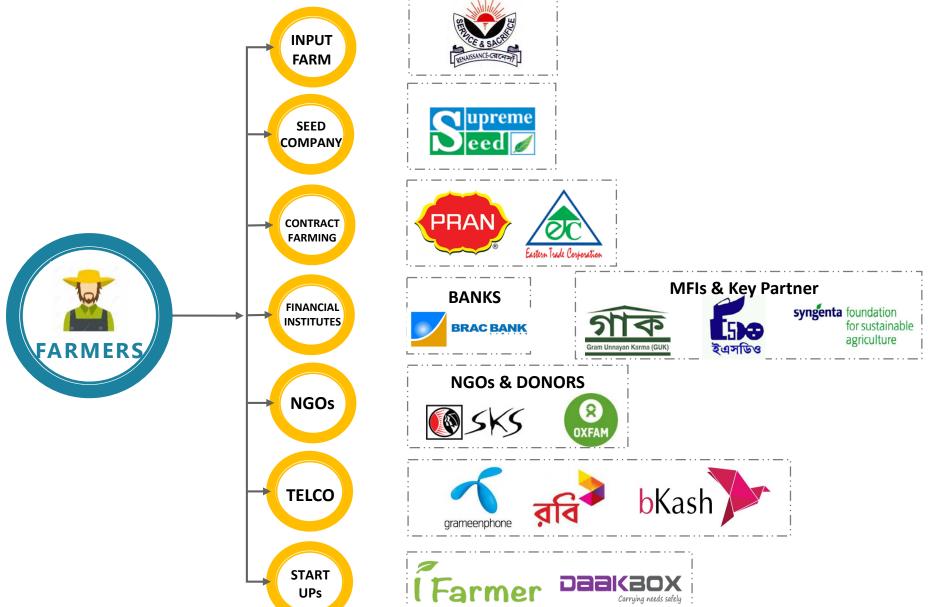




### CONNECTION BETWEEN FARMERS AND DISTRIBUTION

**PARTNERS** 







# END RESULT MATRIX OF DISTRIBUTION



**BRAC Bank** 

Keraniganj,

Dhaka

(Flood)

**OXFAM** 

Bangladesh,

**SKS** 

Foundation

Gaibandha,

Rangpur

Illustration

Location

Renaissance

Enterprise

Bagerhat,

Shariyatpur

PARTNERS						
	INPUT FARMS	CONTRACT FARMING	SEED COMPANY	MFIs	BANKS	DONORs & NGOs
Direct Reach	9,300	215	4,740	1,460	5 Cattles	750 HH
Indirect Reach	Around 6,500 Farmers		-	Around 1,500 Farmers	361	-
Premium	USD 22,806	USD 85,234	USD 26,927	USD 2,557	USD 365	USD 14,712
Claim	USD 16,462	-	-	USD 198	-	TBD
Crops	Crops (Tomato, Cucumber,	Industrial Potato, Cassava	Hybrid Rice Seed	Potato, Boro Rice, Aman	Livestock Insurance	Contingent Loss of Earning

Supreme Seed

Mymensingh,

Muktagacha,

Modhupur, Tangail

ESDO, GUK

Nilphamari,

Dinajpur,

Bogura

Cucumber, Rice, Aman Cassava Bitter Gourd) Rice

Sylvan Agriculture

Concern Of PRAN-

RFL GROUP), Eastern

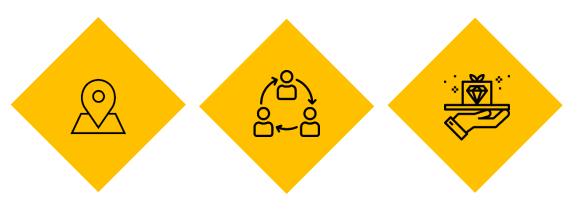
Trade, Seba Limited

Tangail, Shariyatpur

Limited (Sister

# DISTRIBUTION MODEL STARTUP FARMS





North & South Bengal

LOCATION

Daakbox, iFarmer

**PARTNERS** 

**PRODUCTS** 

Weather Index
Insurance
&
Livestock
Insurance

#### **CHALLENGES**

- Development of Product
- Enrolment Process



#### **WAYS TO OVERCOME CHALLENGES**

- Pilot Project
- Developing new Business Model aligning with their business type.



# DISTRIBUTION MODEL TELECOMMUNICATION



#### **CHALLENGES**

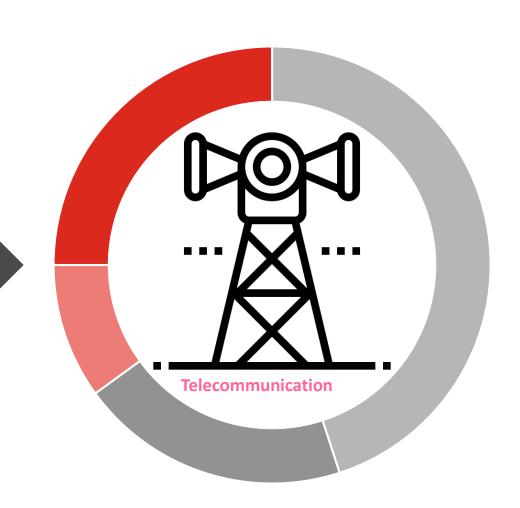
Operational Model – Collection of premium,
 Sales distribution, Bundling process

#### WAYS TO OVERCOME CHALLENGES

- Need to develop separate business model for Telco
- Incorporate technology for better adaptation of product







# PROJECT IN HAOR AREA – ADVISED BY GOVERNMENT GREEN DELTA





North - Eastern Region of Bangladesh

373 Haors 7 Districts, 69 Upazilas and 621

Unions

3.05

**MILLION HH** 

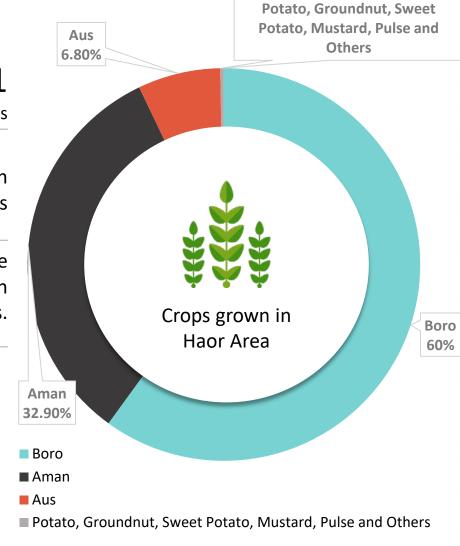
1.68 million farm & 1.37 million non-farm households

80,000 **Square Kilometers** 

The total area of haor-type wetland ecosystem in Bangladesh is 80,000 square kilometers.

#### Challenges

- **Enrollment Process**
- Business model development
- Availability of ground level data, yield data, farmers data



Source: Agriculture Extension Board (Khamarbari), The Haor Master Plan 2012

### **LEARNINGS**





- Knowledge of developing multi peril weather index products for any crop within Bangladesh.
- Knowledge on designing successful collaborative model.
- Experience on understanding the gap between the legislative/ regulatory framework and ground level reality.
- Use of proper/ dynamic technology for maximizing the outcome of the program.



# GDIC AT A GLANCE





### CHALLANGES AND WAYS TO OVERCOME



#### **CHALLANGES**

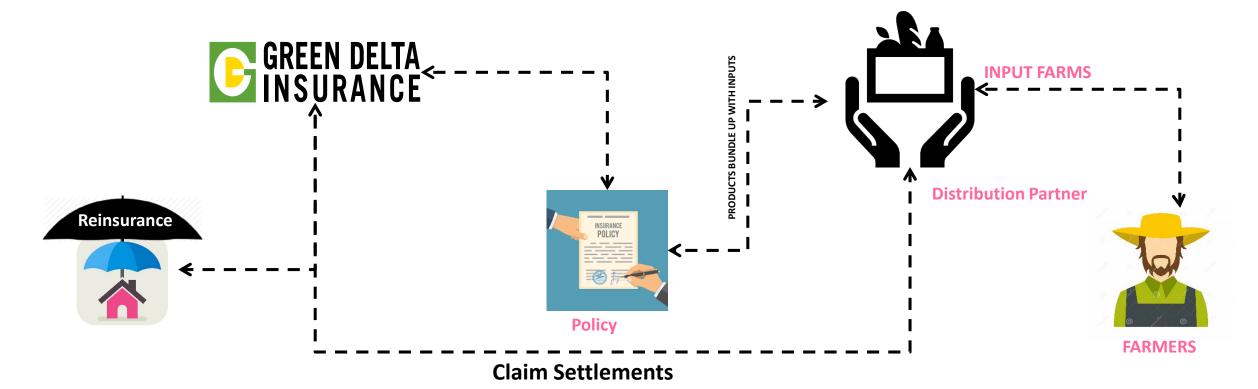
- Lack of Insurance awareness among farmers and distribution channel 01
- Financial Incentives for Distribution Partners
- Unavailability of published yield data from Government Sources
- Complexities in handling multiple partners 04
- Challenges of dealing multiple Regulatory bodies
  - Every project needs customized communication 06

#### WAYS TO OVERCOME

- O1 Awareness Programs, Literacy Trainings, Workshops, FGDs
- Regulatory support to address distribution partners' incentive expectations
- Government support for providing segregated yield data
- 1 Long term partnership
- Minimize regulative obstacles through incorporating regulatory bodies in the initiative
- Prioritize beneficiary parties to avoid communication gaps.

# DISTRIBUTION MODEL OF INPUT FARMS

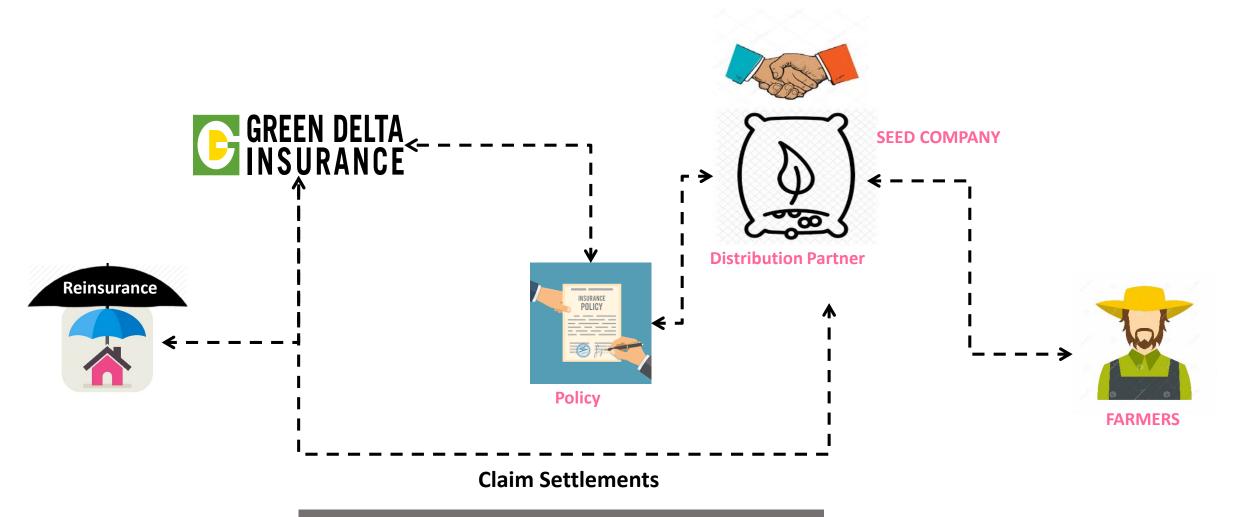




**PREMIUM** — Pre-financed by Distribution Channels

# DISTRIBUTION MODEL OF SEED COMPANY GREEN DELTA

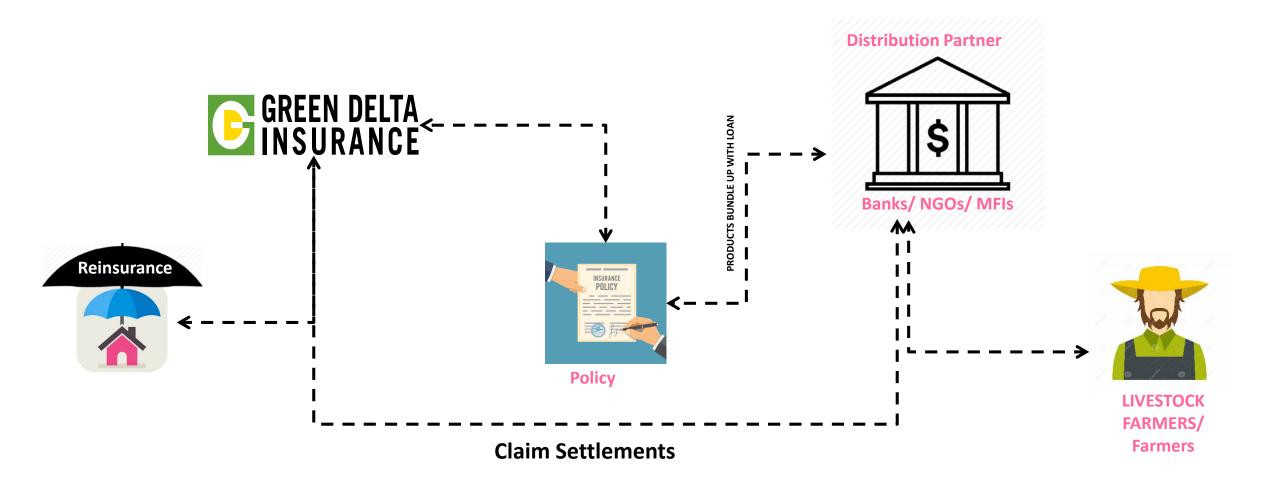




**PREMIUM** — Pre-financed by Distribution Channels

# DISTRIBUTION MODEL OF BANK/ NGOs/ MFIs





**PREMIUM** — Premium payed by farmers bundled with loan