

# International Conference on Inclusive Insurance 2021

Digital Edition  
25 – 29 October 2021

#ICII2021

## Session 16: Digital health





**International Conference on Inclusive Insurance 2021  
25 - 29 October 2021**

**Session 16: Digital Health**

# **Increasing access to healthcare through Telemedicine**

Dante Oliver Portula, Senior Advisor

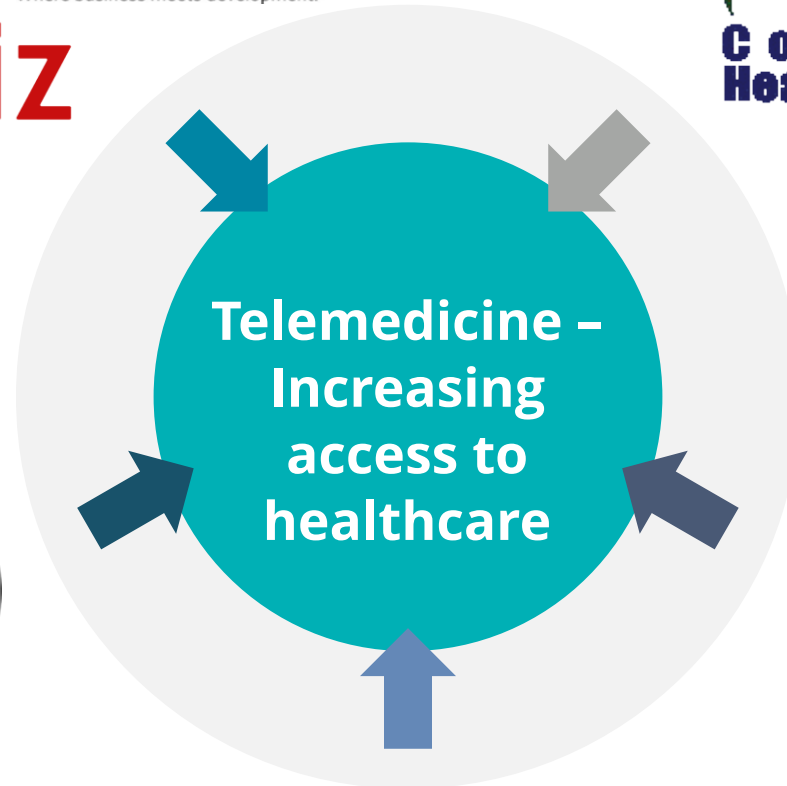
GIZ Philippines

# Project Stakeholders



**CHMF- 1Coophealth**  
(a private HMO)

**GIZ Philippines**  
(a technical cooperation agency)



**National Telehealth Center**  
(a thinktank, resource center)



**KonsultaMD** (a private telemedicine provider)

**Rural Health Units** (local government primary healthcare facilities)



# Project Results (Oct 2020 – Oct 2021)

Philippines: Telemedicine services for COVID-19



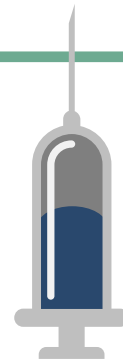
# Challenges

## Philippines: Telemedicine Services for COVID-19



### Acceptance Challenges

- Newness of the service
- Data privacy concerns
- Application usage



### Technical Challenges

- App development skills
- Poor internet connection
- Smartphone dependency

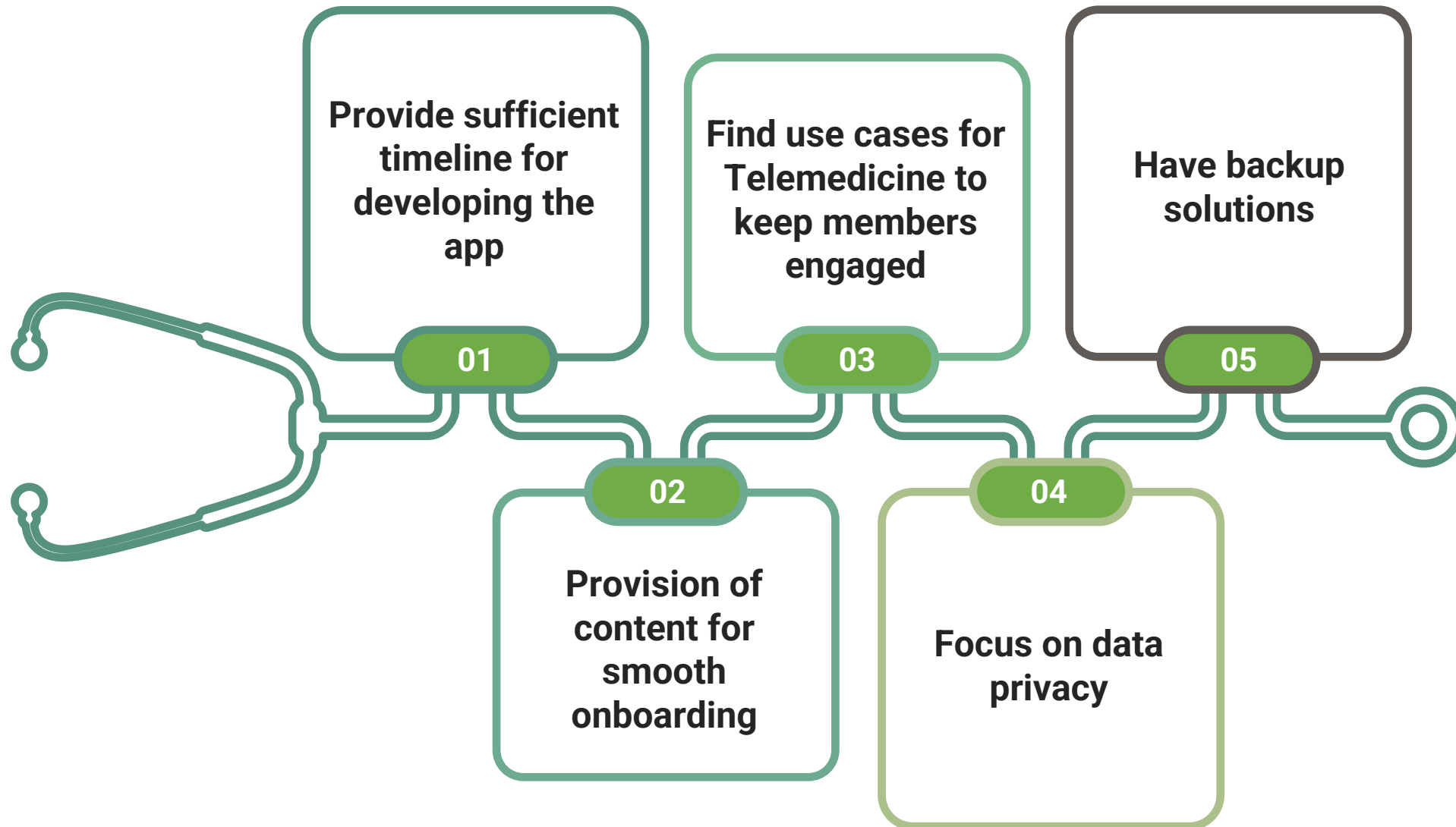


### Cultural Challenges

- Openness to change

# Lessons and Recommendations

Philippines: Telemedicine Services for COVID-19



# Thank You

For more information, visit [www.mefin.org](http://www.mefin.org)

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