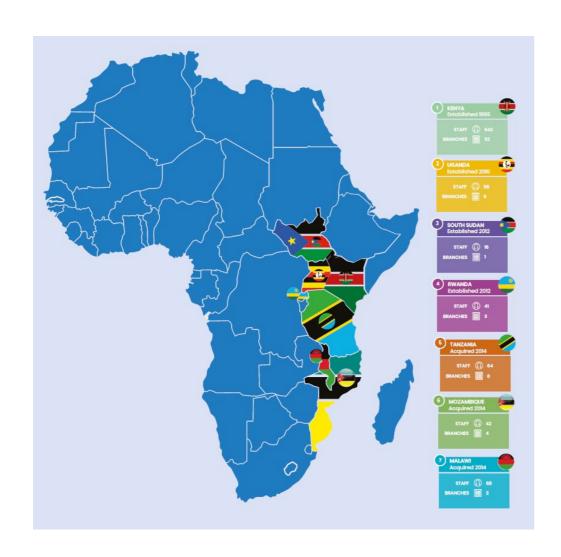


1. Business Models



Model: Dedicated Microinsurance Business Unit





\$50 Million+
Cumulative Premiums



Premium Growth



Cumulative Profits

\$3Million+



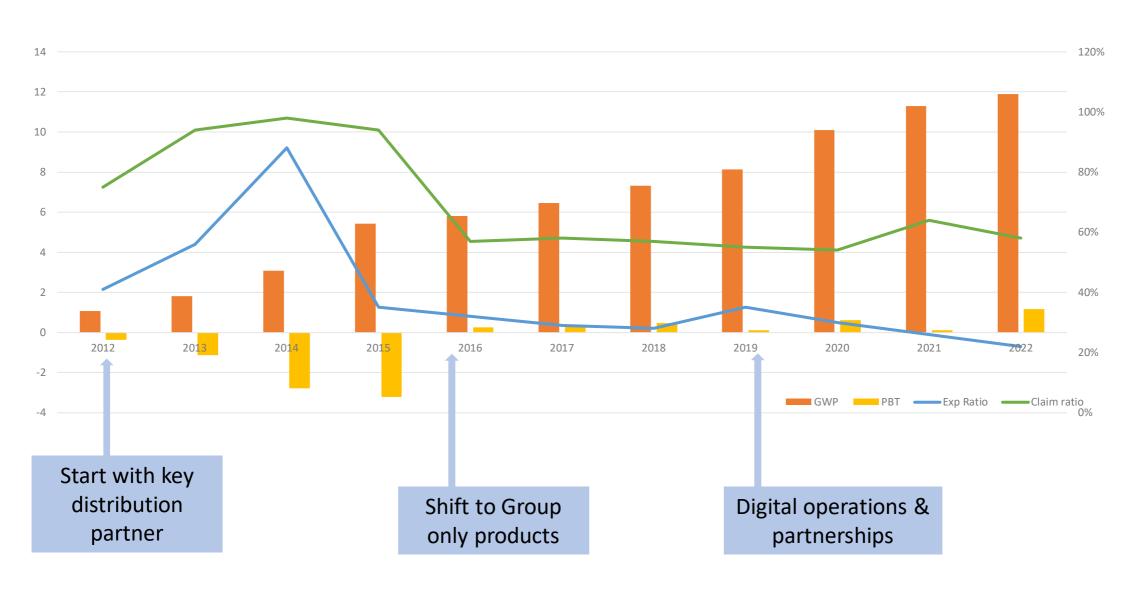
\$35Million+
Micro Claims Paid



Britam Commercial Strategy: Products & Distribution

CATEGORY	GROUPs & MSMEs	EMBEDDED INSURANCE	CLIMATE INSURANCE
	Britan	FIND PETROL STATIONS NA GOOGLE MAPS VIOLENTIALIZATION AND THAT OF TOTAL BLANCE TUINNAME TUINNAME Britam © Google Maps	Britan
TARGET	Micro, Small & Medium Sized Enterprises	Digital ecosystems	Farmers, NGOs & Government bodies
PRODUCT TYPE	Group health, funeral, accident & business insurance	Bite sized health, accident & funeral products	Index based crop, livestock, flood insurance products
DISTRIBUTION	Conventional channels (brokers, agents, banks)	Aggregators (Digital & non-digital) enabled by micro agents	Aggregators enabled by micro- agents
KEY PARTNERS	Cooperatives, Employer groups	Airtel, Safaricom, Google	Oxfam, Swiss re
CURRENT OUTREACH (PREMIUM)	60% of total portfolio	30% of total portfolio	10% of total portfolio
CURRENT OUTREACH (CUSTOMER NUMBERS)	100K+	1.5M+	60K+









Long Term View



Insurance is a long term business, such a view can help learning from failure

Organization structure



Independent & Autonomous structure can bring focus & ownership of value chain

Client Centricity



Client centricity in the value chair from product design to client education to claims



Our long term ambition



A Top 10 insurance

company in Kenya



Fifty million

insured lives by 2030



RoE at 30%+

driven by profitability



Sustainability & impact

to be the **key values**



Activate **100k+**

micro agents



MI expansion in

all seven countries



65% of insured

to be women



Fully digital Ops

claims TAT <3 days