



a2ii  
INCLUSIVE  
INSURANCE  
INNOVATION  
LAB

4

Change the paradigm.



Welcome & Namaste



# Access to Insurance Initiative (A2ii) Inclusive Insurance Innovation Labs


## **Parallel session 5**

*Creating innovation ecosystems through multi-stakeholder practices -  
Examples and outcomes from four A2ii inclusive insurance innovation labs*

As implementation partner of the IAIS, we strengthen the capacity and understanding of supervisors to facilitate the promotion of inclusive and responsible insurance, thereby reducing vulnerability.



# Agenda

- 11:00-11:20 Welcome & introduction to the iii-lab
  - 11:20-12:15 World Café (three rounds á 15min)
  - 12:15-12:30 Wrap-up
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# The iii-lab philosophy



The **philosophy** of the lab is that no one in the room understands all facets of an issue nor has the perfect solution to existing challenges. This means that everybody needs to **work together**, and, with the appropriate time and tools, the participants can find the answers together.



# Objectives

- Strategic dialogue
- Leadership development
- Practical action
- Contribute to SDGs







# Methodology



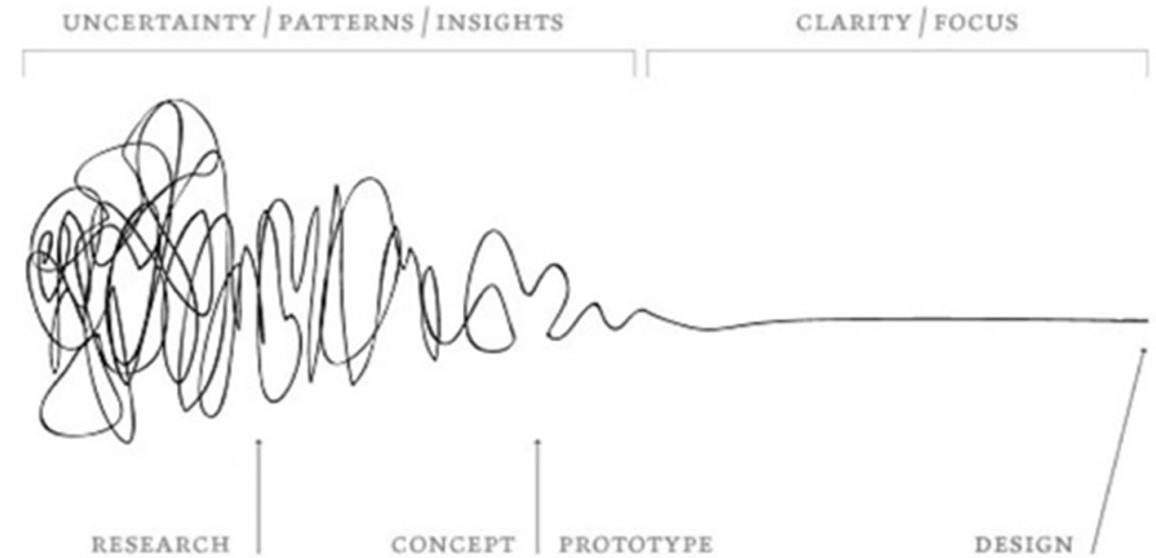
- Social lab methodology
- Innovation methodologies like Design Thinking
- Experimental and collaborative approaches
- Institutionalising cooperation





# Process





- Convening Phase
- Discovery Phase
- Innovation Phase
- Implementation Phase





# A2ii iii-labs

## A2ii INCLUSIVE INSURANCE INNOVATION LAB

-  First iii-lab (2017 – 2018)
-  Second iii-lab (2020 – 2021)
-  Third iii-lab (2021 – 2022)
-  Fourth iii-lab (2023 – 2024)





# Facts & figures





- **196 participants** across **15 countries**
- Representing a wide range of stakeholders from the insurance world....
- **19 prototypes** developed so far, **3 under development**





# Voices from iii-lab alumni

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# Voices from iii-lab alumni

Argentina: <https://youtu.be/q-DQrZZ5UIk>

Costa Rica: [https://youtu.be/UDrkR\\_vyoMY](https://youtu.be/UDrkR_vyoMY)

Zimbabwe: <https://youtu.be/LyBI8Ma0vhc>



# Speakers



**Pujan Dhungel Adhikari**

Director  
Nepal Insurance Authority



**Barbara Chesire**

Managing Director  
AB Entheos, Kenya



**Suman Ghimire**

CEO/Founder  
PlantSat, Nepal







# World Café Format

- A **relaxed, café-style discussion format where small groups talk about key topics**, share ideas, and move between tables to gather fresh perspectives.
- We will do three rounds of the world café – **you will be able to interact with every speaker!**
- **Please share your experiences**
- After **15 minutes**, move to the next table.





# World Café Topics

## **Overarching question: How can we create innovation ecosystems through multi-stakeholder practices?**

### **Table 1:** Pujan Dhungel Adhikari

How does working in multi-stakeholder teams change the paradigm in the inclusive insurance sector?

### **Table 2:** Barbara Chesire

How can using a social lab methodology, including customer centric design approaches, lead to innovative and sustainable solutions?

### **Table 3:** Suman Ghimire

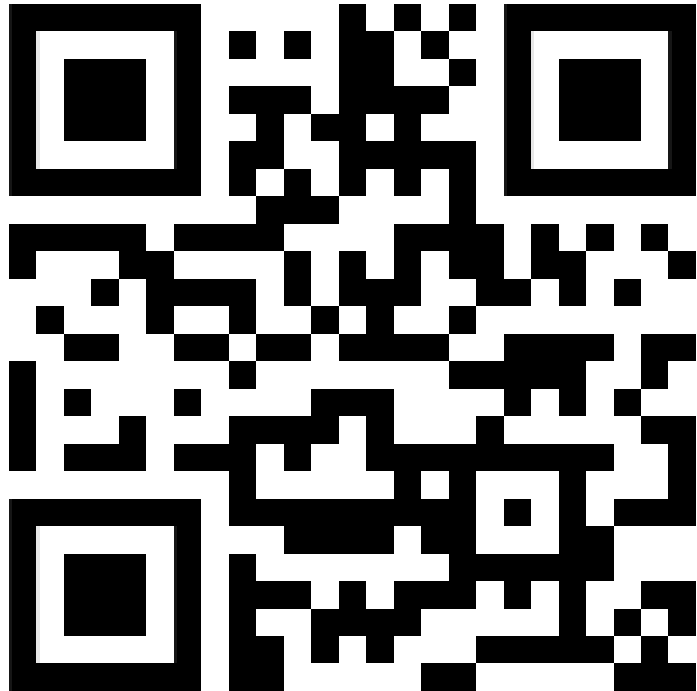
How can the diversity of international perspectives and experiences be leveraged for innovation?



# Three key findings from the tables



# Further information



You can access more information about the iii-lab through this QR-code.



# Thank you.



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